



## **Schools / Colleges / Groups** **Risk Assessment**

**Please note: We are a primate rescue and rehabilitation centre and not a zoo, as such the majority of our primates have been abused, neglected and exploited. We would be grateful if you could remind your students of this fact prior to entering our park. We have offered our rescued monkeys and apes sanctuary, free from abuse of any kind and we will not tolerate any behaviour from visitors that causes distress to our primates in anyway, for e.g. shouting, screaming, banging on the viewing windows, running up and down outside enclosures, throwing items into the enclosures, feeding our primates etc.. Visitors that do not abide by the rules of entry to the park will be asked to leave and no refund will be given.**

### **Risk Assessment Guidance**

Monkey World operates under the auspices of the Zoo Licensing Act. We are subject to annual inspections from Enforcement Officers who look at the way we take care of our Primates and the safety of Staff and Visitors. The license has to be renewed every six years.

We strongly recommended that group organisers make a pre-visit to Monkey World and carry out their own risk assessment. We allow one free entry per class/group which is available on request when booking your visit. In the event that a pre-visit is impossible, this document provides a general outline of the risks and controls identified.

It is essential that all children are supervised throughout their visit to us and that all attending the visit understand the following :

- The aims and objectives of the visit
- How to avoid specific dangers and why they must follow rules
- Why safety precautions are in place and what standard of behaviour is expected
- Who is responsible for the Group
- What to do if approached by anyone from outside the Group
- What to do if separated from the Group
- The time and place of departure of the Group
- That in an emergency situation eg. first aid, they must notify a member of Monkey World staff urgently. (as laid down in the DfES Health and Safety of Pupils on Education Visits 1998)

## **INSURANCE**

We have combined liability insurance, the certificate of which may be seen upon entry of the park if requested.

## **HEALTH & SAFETY REGULATIONS**

We comply with all current health & safety regulations pertaining to the Park.

## **RISK ASSESSMENT OF POTENTIAL HAZARDS**

All potential hazards on site do not exceed low to medium levels of risk. We strive to maintain high standards of safety on site at all times.

## **HAZARDS AND RISKS & CONTROLS**

### **Hazard – Dangerous Animals**

#### **Risk – Being bitten**

#### **Controls : -**

- Warning signs on the enclosures
- Safety Barriers are in place
- Feeding of animals is totally prohibited

### **Hazard – Playing Apparatus**

#### **Risk – Accidental injury from falling, collisions , tripping etc**

#### **Controls : -**

- Children are to be supervised at all times
- All three play areas have a soft fall surface area where appropriate
- Climbing frames are inspected daily for potential risks
- The Great Ape play area is supervised during peak season by Staff Members
- Disabled swing to be unlocked by Staff Member when required
- We have first aid facilities with a registered first aider on site at all times

### **Hazard – Parkland**

#### **Risk – Accidental injury from slips, trips and falls**

#### **Controls : -**

- Safety notices are shown where relevant
- Safety Barriers are in place
- Footpaths are well maintained with low kerbing.
- All ponds and water areas on site have safety barriers erected around them.
- We have first aid facilities with a registered first aider on site at all times

## **Hazard – Electric Fences**

### **Risk – Electric Shock**

#### **Controls : -**

- Electric Fence warning signs
- Electric Fences are out of the reach of children

## **Hazard – Fire**

### **Risk – Evacuation**

#### **Controls : -**

- Emergency procedures are in place
- They comply with local and national fire regulations

## **Hazard – Primates escaping from their enclosures**

### **Risk – Public Safety**

#### **Controls : -**

- All enclosures have substantial overhangs / electric and secondary fencing.
- All enclosures have double and treble locking systems
- Only Trained Staff have access to these areas and to the locking systems.

## **Hazard – Child Welfare Risk**

### **Risk –**

#### **Controls : -**

- Lost children are to report to a member of Monkey World staff immediately
- Staff are trained in procedures in dealing with lost children and other emergency situations.
- The child will remain with the staff member until his/her group is located at which time they will be returned to their group.
- We have CCTV throughout the Park including the play area exits and entrances.

## **Hazard – Outbreaks of illness**

### **Risk – Public Safety**

#### **Controls : -**

- Health & Safety & Hygiene controls are in place at all our catering outlets
- We have several public toilet facilities on site.
- Disabled facilities are available for visitors
- All washrooms/toilets are serviced regularly throughout the day to maintain high standards of hygiene and cleanliness