



Schools / Colleges / Groups

Risk Assessment & Rules and Conditions of Entry

Please note: We are a primate rescue and rehabilitation centre and not a zoo, as such the majority of our primates have been abused, neglected and exploited.

We would be grateful if you could remind your students of this fact prior to entering our park.

We have offered our rescued monkeys and apes sanctuary, free from abuse of any kind and we will not tolerate any behaviour from visitors that causes distress to our primates in anyway, for e.g. shouting, screaming, banging on the viewing windows, running up and down outside enclosures, throwing items into the enclosures, feeding our primates etc..

Visitors that do not abide by the rules of entry to the park will be asked to leave and no refund will be given.

Risk Assessment Guidance

Monkey World operates under the auspices of the Zoo Licensing Act. We are subject to annual inspections from Enforcement Officers who look at the way we take care of our Primates and the safety of Staff and Visitors. The license has to be renewed every six years.

We strongly recommended that group organisers make a pre-visit to Monkey World and carry out their own risk assessment. We allow one free entry per class/group which is available on request when booking your visit. In the event that a pre-visit is impossible, this document provides a general outline of the risks and controls identified.

It is essential that all children are supervised throughout their visit to us and that all attending the visit understand the following :

- The aims and objectives of the visit
- How to avoid specific dangers and why they must follow rules
- Why safety precautions are in place and what standard of behaviour is expected
- Who is responsible for the Group
- What to do if approached by anyone from outside the Group
- What to do if separated from the Group
- The time and place of departure of the Group
- That in an emergency situation eg. first aid, they must notify a member of Monkey World staff urgently. (as laid down in the DfES Health and Safety of Pupils on Education Visits 1998)



Schools / Colleges / Groups Risk Assessment – continued.

INSURANCE

We have combined liability insurance, the certificate of which may be seen upon entry of the park if requested.

HEALTH & SAFETY REGULATIONS

We comply with all current health & safety regulations pertaining to the Park.

RISK ASSESSMENT OF POTENTIAL HAZARDS

All potential hazards on site do not exceed low to medium levels of risk. We strive to maintain high standards of safety on site at all times.

HAZARDS AND RISKS & CONTROLS

Hazard – Dangerous Animals

Risk – Being bitten / scratched

Controls : -

- NO feeding or contact with primates at the park allowed
- Warning signs on the enclosures
- Safety Barriers are in place
- Feeding of animals is totally prohibited

Hazard – Playing Apparatus

Risk – Accidental injury, falling, tripping etc

Controls : -

- Children must be supervised at all times
- All three play areas have a soft fall surface area where appropriate
- Climbing frames are inspected daily for potential risks
- The Great Ape play area is supervised during peak season by Staff Members
- Disabled swing to be unlocked by Staff Member when required
- We have first aid facilities with a registered first aider on site at all times

Hazard – Parkland

Risk – Accidental injury, slips, trips and falls

Controls : -

- Safety notices are shown where relevant
- Safety Barriers are in place
- Footpaths are well maintained with low kerbing.
- All ponds and water areas on site have safety barriers erected around them.
- We have first aid facilities with a registered first aider on site at all times



Schools / Colleges / Groups **Risk Assessment – continued.**

Hazard – Electric Fences

Risk – Electric Shock

Controls : -

- Electric Fence warning signs
- Electric Fences are out of the reach of children

Hazard – Fire

Risk – Evacuation

Controls : -

- Emergency procedures are in place
- They comply with local and national fire regulations

Hazard – Primate Escape

Risk – Public Safety

Controls : -

- All enclosures have substantial overhangs / electric and secondary fencing.
- All enclosures have double and treble locking systems
- Only Trained Staff have access to these areas and to the locking systems.

Hazard – Child Welfare Risk

Risk – Lost Child

Controls : -

- Lost children are to report to a member of Monkey World staff immediately
- Staff are trained in procedures in dealing with lost children and other emergency situations.
- The child will remain with the staff member until his/her group is located at which time they will be returned to their group.
- We have CCTV throughout the Park including the play area exits and entrances.

Hazard – Outbreaks of illness

Risk – Public Safety

Controls : -

- Health & Safety & Hygiene controls are in place at all our catering outlets
- We have several public toilet facilities on site.
- Disabled facilities are available for visitors
- All washrooms/toilets are serviced regularly throughout the day to maintain high standards of hygiene and cleanliness



PARK RULES & CONDITIONS OF ENTRY

Please Note: A copy of the park rules and conditions of entry are also displayed at the entrance gate, please ensure all members of your group have read and understood them prior to your visit.

Your entrance to the park acknowledges acceptance of the park's Rules of Entry.

We very much hope that you enjoy your visit to the park, set in 65 acres of the most beautiful scenery in the heart of the Dorset countryside, it will provide you with a rare opportunity to observe these magnificent primates as they go about their daily business, living naturally in groups, free from harm.

We would like to remind our visitors that we are a rescue and rehabilitation centre and not a zoo and as such, we do not put our primates on display. Our enclosures are large and have been designed specifically to meet the needs of the primates. Almost all of the primates at the park have been rescued from exploitation, abuse, and neglect. Our aim is to rehabilitate them and allow them to live out the remainder of their lives in a safe, happy and healthy environment with others of their own kind.

We kindly ask you to read our terms and conditions, and respect our rules of entry to the park.

1. **Please do not attempt to feed our primates.** Our primates are fed specific diets to meet their individual nutritional needs and excess food or sugar can, in some cases, cause serious health problems.
2. **Do not stand on or climb the barriers to get closer to the primates.** The barriers are there in accordance with wild animal licensing and are considered to be of a safe distance to protect not only the public, but to also ensure the safety of our primates.
3. **Do not bang on the glass at the viewing areas.** This causes distress to the primates and considerable damage to the glass.
4. **Photography.** We are happy for you to photograph or video our primates as a reminder of your visit to the park, however this must be for personal use only. You may **not** use photographs or videos taken of our primates, staff or park, for any commercial purposes. - Exploitation is exactly what we rescued many of our primates from, and so Monkey World retains the copyright of their images.
5. Do not photograph or video any member of staff or other visitors without their knowledge and permission.
6. **Behaviour.** Whilst on park premises, children must remain under the control and supervision of an adult at all times.
7. We continuously strive to ensure that the park is safe and that no harm can come to you during your visit. However ours is primarily an external environment affected by the changing seasons. Our walkways are designed to be slip-free, but we ask you to wear sensible footwear. The park can also get busy, so please take your time and enjoy your visit.



PARK RULES & CONDITIONS OF ENTRY - continued

8. **In the interest of safety**, please do not bring the following items onto the park premises:
 - Barbeques
 - Balloons
 - Scooters
 - Bicycles
 - Rollerblades
 - Skates
 - Skateboards
9. **Zero Tolerance** - The park has chosen to adopt a '**Zero Tolerance**' approach towards members of the public behaving in a aggressive manner towards our staff any visitor behaving in this way will be asked to leave the park and no refund will be given.
10. **Smoking** is only permitted in one of the designated areas; we would kindly ask visitors to refrain from smoking in any other area of the park. A fire could be devastating, so please comply with this request.
11. **Rubbish bins are provided** throughout the park – please help us to keep our park tidy and free from litter by using the bins provided.
12. Whilst inside the Park all visitors must comply with any instructions given to them by Monkey World staff and management. We reserve the right, to refuse admission to the park, ban from entry to the park, or remove from the park without right to refund any person who is likely to affect the safety and/or enjoyment of other visitors or staff or the welfare of any of the primates.
13. **Dogs and other pets are not permitted into the park.** However we do accept Guide Dogs, Hearing Dogs and Registered Assistance Dogs, with prior notification only. In the interest of animal welfare, please refrain from leaving pets in your vehicle during your visit. We reserve the right to contact any relevant authority if we feel that an animal left in a vehicle in our car park is suffering or distressed in any way.
14. **Disabled visitors.** We welcome less-abled visitors to the park. Discounted entry fees are available, but proof of entitlement will be required.
15. For reasons of public safety, we reserve the right to refuse entry to the Park in the event that the capacity for visitors at the Park is reached.
16. In order to gain re-entry on the day of admittance, you must have your hand stamped by a member of staff prior to exiting the park.
17. Primate Planet Productions and/or other authorised parties carry out filming at the park from time to time. We make every effort to ensure that visitors to the park are not captured on film, however we cannot guarantee this. Therefore, by accepting the rules of entry to the park, **you agree** that we have the right to use any such images in any promotional, advertising or publicity material, worldwide, in perpetuity, and on any media.

Your entrance to the park acknowledges acceptance of the park's Rules of Entry.